

Connecting your Kilomail Account to offline email clients.

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This guide will tell you how to connect your email service from kilomail to email clients like outlook and thunderbird. You can get a copy of thunderbird from your nextcloud account in the Welcome to Kilomail folder.

Connecting to outlook

The best way to set up with outlook is using Exchange Active Sync. To do this follow the guide below.

Step 1

Add Account

Auto Account Setup
Manual setup of an account or connect to other server types.

Email Account

Your Name:
Example: Ellen Adams

Email Address:
Example: ellen@contoso.com

Password:

Retype Password:
Type the password your Internet service provider has given you.

Manual setup or additional server types

< Back **Next >** Cancel Help

Open up outlook and do not set up the account now. Select Manual setup or additional server types. Then click next.

Step 2

Add Account

Choose Your Account Type

Office 365
Automatic setup for Office 365 accounts

Email Address:
Example: ellen@contoso.com

POP or IMAP
Advanced setup for POP or IMAP email accounts

Exchange ActiveSync
Advanced setup for services that use Exchange ActiveSync

< Back Next > Cancel Help

Select Exchange ActiveSync and press next.

Step 3

Add Account [X]

Server Settings
Enter the information that is required to connect to an Exchange ActiveSync service.

User Information

Your Name:

Email Address:

Server Information

Mail server:

Logon Information

User Name:

Password:

Remember password

Offline Settings

Mail to keep offline: All

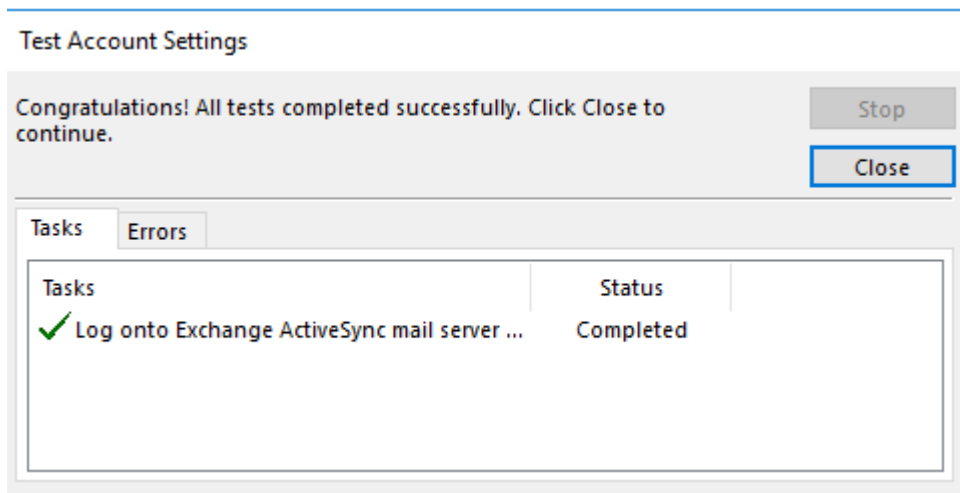
< Back Next > Cancel Help

We are going to set up the Example Account to do this you need to do this set up:

- Your Name: Example Account (this can be anything you want)
- Email address: example@kilomail.co.uk (this is where you place your email address doing set up)
- Mail Server: kilomail.co.uk
- Username: Example (when you set up your account this will be your username and NOT your email address)
- Password: Example123 (Your password for your username and email account are exactly the same)


Once this is done, press next.

Step 4



You will then be presented with this screen. Once you the green tick appears next to Log onto Exchange ActiveSync mail server you can close this box.

Step 5

 Add Account



You're all set!

We have all the information we need to set up your account.

Set up Outlook Mobile on my phone, too

Add another account...

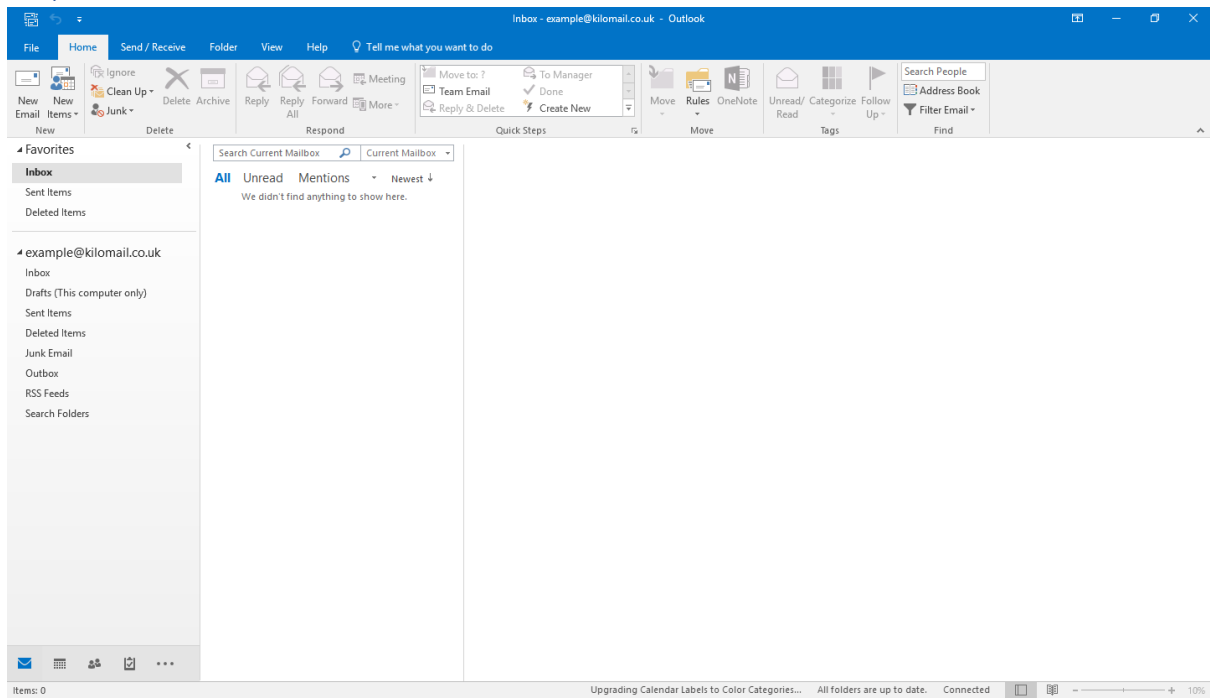
< Back

Finish

Help

You will then get this all set screen. Click Finish

Step 6



Open outlook and you will be connected to your email service.

Connecting Thunderbird

Thunderbird is a free email client, this can be downloaded from the downloads folder in Email Client folder.

Exchange ActiveSync is not available in Thunderbird so to set up your email on this client you must set up using Imap.


Step 1

Welcome to Thunderbird ×

Would you like a new email address?

Your name, or nickname

In partnership with several providers, Thunderbird can offer you a new email account. Just fill in your first and last name, or any other words you'd like, in the fields above to get started.

 gandi.net

The search terms used are sent to Mozilla ([Privacy Policy](#)) and to 3rd party email providers gandi.net ([Privacy Policy](#), [Terms of Service](#)) to find available email addresses.

When you first open Thunderbird you will be presented with this screen. Click Skip this and use my existing email.

Step 2

Mail Account Setup ✕

Your name: Your name, as shown to others

Email address:

Password:

Remember password

We will set up the Email account. Fill it out like about using:

Your name: Example Account (This can be anything you want it to be)

Email Address: example@kilomail.co.uk (this is your email address)

Password: Example123 (this is your username password)

Click Continue.

Step 3

Mail Account Setup



Your name: Your name, as shown to others

Email address:

Password: User name or password invalid

Remember password

Thunderbird failed to find the settings for your email account.

	Server hostname	Port	SSL	Authentication
Incoming: <input type="text" value="IMAP"/>	<input type="text" value="kilomail.co.uk"/>	<input type="text" value="993"/>	<input type="text" value="SSL/TLS"/>	<input type="text" value="Normal password"/>
Outgoing: <input type="text" value="SMTP"/>	<input type="text" value="kilomail.co.uk"/>	<input type="text" value="465"/>	<input type="text" value="SSL/TLS"/>	<input type="text" value="Normal password"/>
Username: Incoming: <input type="text" value="example"/>			Outgoing: <input type="text" value="example"/>	

You have to attempt a automatic set up, this will fail on our server. You must set this up manually further. Your name, email address and password will be automatically populated from the previous screen, you must set up the server details, this is set up with these details:

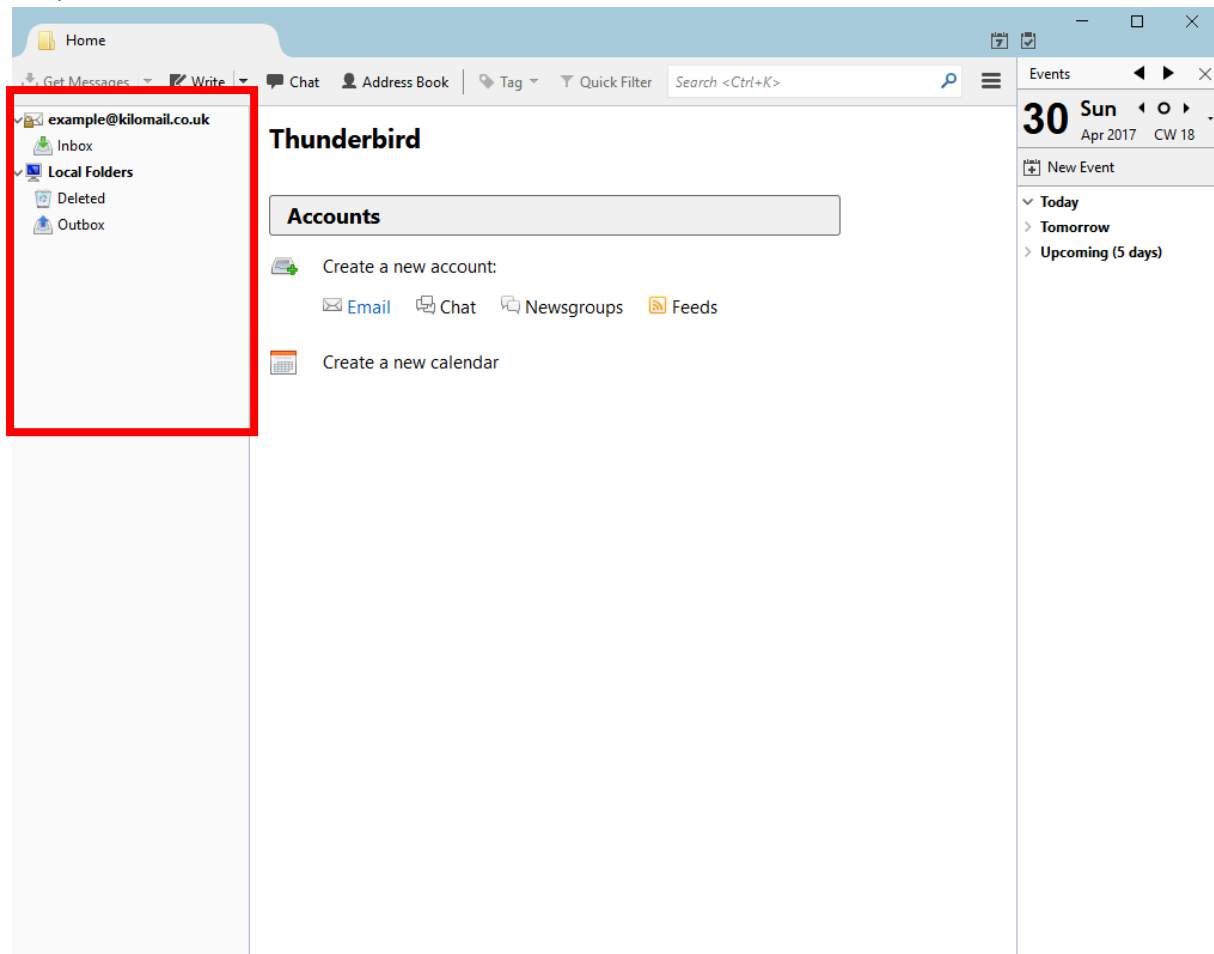
		Server hostname	Port	SSL	Authentication
Incoming	IMAP	Kilomail.co.uk	993	SSL/TLS	Normal Password
Outgoing	SMTP	Kilomail.co.uk	465	SSL/TLS	Normal Password

Your incoming and outgoing username is the username you login to kilomail portal this is NOT your email address.

Please note that thunderbird automatically populates server hostname with .kilomail.co.uk this will not work and will fail, you need to remove the . at the beginning so it becomes kilomail.co.uk

Click Done when complete.

Step 4



Thunderbird will complete and your email address will be on the left hand side.

Generic IMAP settings

If you are not using one of the clients above, you will need to set up your email client with basic IMAP. The settings are:

	Server Name	Port	Security
Incoming	Kilomail.co.uk	993	SSL/TLS
Outgoing	Kilomail.co.uk	465	SSL/TLS

You need to make sure your username is NOT your email address, this is the username you use to log into the kilomail portal.